



FOR IMMEDIATE RELEASE
Monday, August 29, 2005

***GOVERNOR CALLS FOR MORE FREQUENT INSPECTIONS
OF FUEL PUMPS***
Department of Weights and Measures to step up monitoring of pumps

PHOENIX – Governor Janet Napolitano today asked the Arizona Department of Weights and Measures (ADWM), the state consumer agency charged with inspecting fuel pumps, to step up the number of inspections it conducts on gas stations statewide.

Under the current system, accuracy rates are about 90 percent; however, better equipment and more inspections would increase that to 95 percent. Additionally, the Governor has proposed adding more inspectors to continue monitoring stations.

“With gas prices as high as they are, and only headed upward, we need to do as much as we can to ensure that motorists are getting every penny of gas and diesel they pay for,” said Napolitano. “Ensuring that pumps are accurate, especially when Arizonans are struggling with these prices, is critical.”

Last fiscal year Weights and Measures conducted a total of 10,173 fueling inspections. Overall, most stations are compliant and make efforts to correct faulty equipment.

ADWM received 1,848 complaints from consumers during FY 2005. Approximately 70 percent of those were fueling complaints. “We investigate every complaint and get back to consumers within 10 days on average,” Director Art Macias said.

Napolitano encouraged the public to contact Weights and Measures if they feel they encounter a problem at the pump. Consumers can file a complaint with the Arizona Department of Weights and Measures via phone at 1-800-277-6675 or online at www.azdwm.gov. The agency’s website also provides consumers useful tips and information.